

Meeting Agenda
 Tuesday, August 11, 2009



Parkglen

Civic Improvement Assn.

11212 Vanderford Dr.
 Houston, TX 77099
 P.O. Box 2
 Stafford, TX 77477
 Phone: 281-530-NEWS

		Attendees:
Type of meeting:	BOD	Dennis Foley, Pres.
Facilitator:	Dennis Foley	Donna Victor, VP
Timekeeper:	Dennis Foley	Debra Jambor, Treasurer
Note taker:	Lynn Nicklo	Lynn Nicklo, Secretary
		Penny Allen
		Sharon Blifford

Minutes from July 28th Members' meeting read and approved.

Thanks to members of the board for moving tonight's meeting one month earlier to accommodate those who would not be available on the scheduled date.

Treasurer's Report:

Checking: 47,350.13

Savings: 5,628.91

Topic A: Resendiz & Guzman Judgement	Presenter: Dennis
Discussion: Do residents understand the ramifications if they are late with payments? Is RCM providing enough information to non-English speaking residents? Lori's fees are over the top, we need to put a stop on them.	
Conclusion: We don't believe owners are provided with enough information. Lynn to contact Lori to "Cease and Desist".	

Topic B: Billing and Books	Presenter: Dennis
Discussion: We are paying over \$12,000 per year to RCM for billing and collections and yet 5% of our lot owners are past due and the attorney's fees keep climbing—over \$25,000 thus far in 2009 with little success in returns. We should consider doing the billing “in house”. Our bills would be sent bilingual with a return envelope (which RCM fails to do).	
Conclusion: Begin preparations to bill “in house” voted 100% for.	

Topic C: Mailing List and Labels	Presenter: Dennis
Discussion: RCM has failed to keep the mailing list current and to provide us with a workable database for updates and newsletters. Sharon has scanned all the label sheets into Excel and we need someone to compare the list with the Harris County Appraisal District's list for accuracy.	
Conclusion: Donna has volunteered and Sharon will deliver the list to her.	

Topic D: Pool	Presenter: Dennis
Discussion: Still no “Punch List”, no Inspection or ladder repair. Possibly Stanley could repair ladder but we are still missing a step.	
Conclusion: Dennis will talk to Cortez.	

Topic E: Newsletter	Presenter: Lynn
Discussion: Needs to be mailed mid-September. Advertise “BYOM” (bring your own mug) coffee and cookies for after the meeting get together. Promote National Night Out in English and Spanish.	
Conclusion: Above will be done.	

Topic F: National Night Out	Presenter: Lynn
Discussion: We will have free hot dogs and soft drinks. Will try to get Roberto Garcia to DJ the event gratis.	
Conclusion: Dennis approved \$250 for the event.	

Topic G: Refrigerator	Presenter: Dennis
Discussion: Not purchasing new one will move old one back to the meeting room.	
Conclusion: Dennis will move at a later date.	

Topic H: Computer Donations	Presenter: Lynn
Discussion: We had several computers donated to the center. Hopefully we will be able to start a computer literacy program for residents in the near future.	
Conclusion: We need more time and volunteers!	